



**Ground Transportation Operator Outreach
Discussion Meetings: July 27-31, 2015**

**--Meeting Agenda--
For-Hire Operators
July 28, 9:00-11:00 a.m.
Heritage Conference Room, Sea-Tac Airport**

- 1:00 Welcome and Meeting Overview**
--Margaret Norton-Arnold, Meeting Facilitator
- 1:05 Purpose and Need for These Meetings**
--Jeff Hoevet, Sr. Manager of Airport Operations, Port of Seattle
- 1:15 Discussion Questions**
- Let's start with some baseline information. What are the current services you provide at the airport, and how do you work with the Port of Seattle to provide those services?
 - Are you interested in changing or increasing the services you provide at the airport? If so, how would these changes benefit airport customers, and how might they benefit your company, as well?
 - If you did change the types and levels of services you are providing, how would your working relationship with the Port of Seattle change? What would both sides need to do in order to make that working relationship as effective as possible?
 - If the Port does make changes in the types of ground services and operators at the airport, what is your advice to the Port on how to best make these changes? What are the techniques and systems the Port should use to institute change? We are looking for your advice on how to make any change as fair as possible to all involved, and, at the same time, avoid the troublesome arguments that have taken place in some cities and other airports.
 - What other recommendations do you have about ground transportation operations at Sea-Tac?
- 3:00 Adjourn**